DCB CERTIFIED DOULA FOR MEDICAID REIMBURSEMENT Code of Ethical Conduct

PROFESSIONAL STANDARDS

- **Rule 1.1:** The certified doula's primary responsibility is to support the individual.
- **Rule 1.2:** A certified doula or applicant shall not in any way participate in discrimination based on race, ethnicity, gender, gender identity or presentation, sexual orientation, age, religion, national origin, socio-economic status, political belief, birth plan, psychiatric or psychological impairment, substance use history, physical ability, immigration status, any legally protected class, or criminal history.
- Rule 1.3: A certified doula or applicant shall demonstrate multicultural competence in training and services provided.

ETHICAL RESPONSIBILITY

- **Rule 2.1:** The certified doula should respect the privacy of clients and hold in confidence all information obtained in the course of professional service, unless prior written consent from client is obtained, to include the use of social media.
- Rule 2.2: All certified doulas and applicants are mandated reporters as defined by state and federal law.
- **Rule 2.3:** A certified doula or applicant shall cooperate with a DCB disciplinary investigation or proceeding and shall not interfere with an investigation or a disciplinary proceeding or attempt to prevent a disciplinary proceeding or other legal action from being filed, prosecuted, or completed.

COMPETENCE AND PROFESSIONAL DEVELOPMENT

- **Rule 3.1:** The certified doula should strive to become and remain proficient in the professional practice and the performance of the professional functions through continuing education.
- **Rule 3.2:** The certified doula should strictly adhere to the doula scope of practice.
- Rule 3.3: The certified doula should assist the profession in making doula services known to the general public.